

Personal Data Handling Policy

1. Introduction: This policy outlines how FITHUB LLC (ID: 55062324), referred to as the "Company," collects and processes your personal data to offer and enhance its services. By registering with our mobile application, you consent to the processing of your personal data in line with this policy and the service agreement between your/your family member's employer and the Company.

2. Purpose and Basis of Data Processing: The Company collects and processes personal data solely to provide its services, ensure service quality, conduct service evaluations, and improve overall offerings. Personal data will not be used for any other purpose or shared with third parties unless required by law. Additionally, we may use personal data for business development, service enhancement, and statistical analysis.

3. Types of Data Collected: We gather following data during your interaction with our services.

Mandatory Data (Required to access services):

- Full name
- Personal identification number
- Email address
- Phone number
- Visit history with our partner entities
- Geolocation at the time of QR code scanning
- Unique user code
- Membership history
- Bank card information

Geolocation Data: We collect geolocation data only with your explicit consent, which may be given on a one-time or continuous basis. This information is used to:

- Identify you during QR code scans at partner locations
- Record your visits to partner facilities
- Generate lists of nearby locations within the app

4. Sharing Data with Third Parties: The Company may share your personal data with partner entities exclusively for user identification purposes. We may also disclose data to other third parties when necessary to fulfill our contractual obligations and provide our services.

5. Retention and Deletion of Data: Your personal data will be retained as follows:

- **Inactive Accounts:** If your account is inactive for one year, it will be deleted automatically. However, you can reactivate your account during this period.
- **Data Deletion Requests:** You have the right to request the deletion or cessation of data processing. Once a request is made, we will process it within 10 business days unless a legal reason prevents deletion. Deleting your account will end your access to our services.

To delete your account, you can either:

- Use the app to remove your account
- Send a request via email to our support center

6. Data Transfers and International Storage: Your personal data will be stored in a database located in a country that meets international standards for data protection.

7. Your Rights Regarding Personal Data: Under data protection laws, you have the following rights:

- **Right to Information:** Request details on data processing, including what data is processed, the purpose, source, and retention period.
- **Right to Access:** Request copies of your data at no charge, or in another format for a reasonable fee.
- **Right to Correction:** Request corrections or updates to any inaccurate or incomplete data.
- **Right to Deletion:** Request the cessation, deletion, or destruction of your personal data, which will result in the termination of your access to our services.
- **Right to Appeal:** File complaints regarding any violations of your data protection rights with appropriate authorities.

Please note that these rights may be restricted under specific legal conditions.

8. Security Measures: The Company implements robust technical and organizational measures to protect your personal data from unauthorized access, alteration, or loss.

9. Contact Information: For questions about this policy, or to request data deletion or correction, please contact us:

- **Company Name:** FITHUB LLC
- **Email:** info@fithub.am

We will respond to your inquiry within 15 calendar days.